

Submitting Annuity Service Documents

Carrier	How to submit service documents	Service Form Stale Date
Allianz	Upload to web: Yes Email: fixedannuity@send.allianzlife.com Fax: 763.582.6002	30 days from signature date
American Equity	Upload to web: No Email: service@american-equity.com Fax: 515.226.3129	90 days from signature date
American Life	Upload to web: No Email: customerservice@american-life.com Death claims claims@american-life.com Fax: 402.489.8295	60 days from signature date
American National	Upload to web: Yes Email: customerservicecenter@americannational.com ATTN: Annuity Services Fax: 409.766.2022	6 months from signature date
Americo	Upload to web: No Email: customer.service@americo.com Fax: 800.395.9238	6 months from signature date
Ameritas	Upload to web: No Email: Ameritascs@dx.com Fax: 844.874.5235	90 days from signature date
Aspida	Upload to web: Yes Email: No Fax: No	30 days from signature date
Athene	Submit via Firelight: Yes (Preferred) Upload to web: Yes Email: Documents@Athene.com (only 1 attachment) Fax: 866.709.3921	60 days from signature date

Atlantic Coast	Upload to web: No Email: policyservice@adminpartners.com Fax: 801-484-2459	60 days from signature date
Augustar	Upload to web: Yes Email: Documentcenter@augustarfinancial.com Fax: 513.794.4730	90 days from signature date
Brighthouse	Upload to web: No Email: bhfrequests@brighthousefinancial.com Fax: 877.246.8424. Death Claims 877.245.8163	Agent changes, death claims and ownership change 6 months. All others 60 days from signature date
Ceres	Upload to web: Yes Email: policyservices@ceresinsurance.com Fax: 877.559.4553	180 days from signature date
Clear Spring	Upload to web: No Email: Customerservice@clearspringlife.com Fax: 317.574.2048	90 days from signature date
Corebridge	Upload to web: No Email: annuityservice@corebridgefinancial.com Fax: 713.620.3829	90 days from signature date
Delaware Life (Retirement Stages 7, Retirement Chapters 10, Pinnacle MYGA, Target Income)	Upload to web: No Email: delawarelifecustomerservice@zinnia.com Fax: 785.286.6118	60 days from signature date
Delaware Life (Target Growth, Target Income, Retirement Stages Select and Pinnacle MYGA Plus)	Upload to web: No Email: annuityforms@delawarelife.com Fax: 800.883.9165	60 days from signature date
EquiTrust	Upload to web: Yes Email: customer.service@equitrust.com Fax: 515.226.5101	60 days from signature date
Farmers	Upload to web: No Email: claims@farmerslifeins.com Fax: 580.255.0951	30 days from signature date

Fidelity & Guaranty	Upload to web: No Email: fg.annuity.requests@nttdata.com Death Claims claims@fglife.com Fax: 402.328.2266	60 days from signature date
GBU	Upload to web: No Email: service@gbu.org. Death Claims claims@gbu.org Fax: No	No stale date
Global Atlantic	Upload to web: Yes Email: annuitypolycyservice@gafg.com Fax: 785.286.6104	90 days from signature date
Guaranty Income Life	Upload to web: No Email: gilico_wf@zinnia.com Death Claims gilicoclaims@gilico.com Fax: 785.228.4505	60 days from signature date
Integrity (W&S)	Submit via Firelight: Yes (Preferred) Upload to web: No Email: service@integritycompanies.com Fax: 888.220.2677	30 days from signature date
Investors Heritage	Upload to web: No Email: pservices@ihlic.com Fax: 502.791.8374	31 days from signature date
Liberty Bankers	Upload to web: No Email: annuitycsr@insadmin.com Fax: 866.505.9377	30 days from signature date
Lincoln National	Upload to web: No Email: annuityforms@lfg.com Fax: 260.455.0263	6 months from signature date
MassMutual Ascend	Upload to web: Yes Email: No Fax: 800.482.8126	90 days from signature date
Mutual of Omaha	Upload to web: No Email: annuity.service@mutualofomaha.com Fax: 402.997.1906	90 days from signature date

Nassau	Upload to web: Yes Email: NassauService@zinnia.com Fax: 785.368.1386	60 days from signature date
National Life Group	Upload to web: No Email: agentservices@nationallife.com Fax: 214.638.9162	90 days from signature date
National Security Group	Upload to web: No Email: annuity@nsgcorp.com Fax: 800.693.7507	No stale date
National Western Life	Upload to web: Yes Email: No Fax: 512.719.8512	90 days from signature date
Nationwide	Upload to web: Yes Email: annuitydocs@nationwide.com Fax: 888.634.4472	60 days from signature date
North American	Submit via Firelight: Yes (Preferred) Upload to web: Yes Email: ac@sfgmembers.com Death Claims claims@sfgmembers.com Fax: 866.322.7073	6 months from signature date
Oceanview	Upload to web: No Email: newbusiness@oceanviewinsurance.com Fax: 888.417.3702	30 days from signature date
Oxford Life	Upload to web: Yes Email: oxfordphs@oxfordlife.com Fax: 877.584.2777	60 days from signature date
Pacific Guardian Life	Upload to web: No Email: ClientRelations@PacificGuardian.com Fax: 808.942.1295	90 days from signature date
PacLife	Upload to web: No Email: annuityservice@pacificlife.com Fax: 888.837.8172	90 days from signature date

Penn Mutual	Upload to web: No Email: No Fax: 215.956.7950	90 days from signature date
Protective	Upload to web: No Email: ciannuities@protective.com Fax: 205.268.6479	3 months from signature date
Prudential	Upload to web: No Email: annuityserviceforms@prudential.com Fax: 800.207.7806	90 days from signature date
Reliance Standard	Upload to web: No Email: inforceannuities@rsli.com Fax: No	90 days from signature date
Royal Neighbors	Upload to web: No Email: certificateservices@royalneighbors.org Fax: 866.862.1070	60 days from signature date
Sagicor	Upload to web: No Email: clientservices@sagicorlifeusa.com Death Claims claims@sagicorlifeusa.com Fax: 800.324.8943	60 days from signature date
Securian	Upload to web: No Email: idocannuity@securian.com Fax: 651.665.7942	Pending Verification
Security Benefit	Upload to web: No Email: annuityprocessing@securitybenefit.com Fax: 785.368.1772	60 days from signature date
Sentinel	Upload to web: No Email: policyservice@adminpartners.com Fax: 888.433.4795	60 days from signature date
SILAC	Upload to web: Yes Email: No Fax: Secure Savings 336.759.3141. All others 801.812.8789	90 days from signature date

Symetra	Upload to web: No Email: customerservice@symetra.com Fax: 866.532.1357	6 months from signature date
The Standard	Upload to web: No Email: annuityservices@standard.com Fax: 971.321.5742	Distributions: 60 days from signature date Non-Financials: 30 days from signature date