

Servicing Annuity Policies

Address Changes

Standard Processing Time for service requests is approximately 3-5 business days for most annuity carriers.

Carrier	How & who are address changes accepted from?	Is the agent notified of the address change?
Allianz	Form: Owner Web: No Phone: Owner or Agent Email: No	No
American Equity	Form: Owner Web: No Phone: Owner, Agent or IMO Email: Owner, Agent or IMO	Yes Confirmation is mailed to the agent
American Life	Form: Owner LOI: Owner Web: No Phone: No Email: No	No
American National	Form: Owner Web: Agent Phone: No Email: No	Agent can set up online to receive email notifications
Americo (Direct)	Form: Owner Web: No Phone: Owner or Agent Email: No	No
Ameritas/Americo (Legacy)	Form: Owner Web: No Phone: Owner or Agent Email: No	No
Aspida	Form: Owner Web: Owner Phone: No Email: No	No

Athene	Form: Owner (Available in Firelight) Web: Yes, via 'Contact Us' Phone: Owner or Agent Email: No	No
Atlantic Coast	Form: Owner Web: No Phone: Owner or Agent Email: Owner or Agent	No
Augustar	LOI: Owner Web: Owner, Agent, or IMO Phone: Owner, Agent or IMO Email: No	No
Brighthouse	Form: Owner Web: No Phone: No Email: No	Agent can set up online to receive email or mail notifications.
Ceres	Form: Owner Web: No Phone: No Email: No	No
Clear Spring	Form: Owner Web: No Phone: Owner or Agent Email: Owner or Agent	No
Corebridge	Form: Owner Web: No Phone: Owner or Agent Email: No	Agent can set up online to receive email notifications.
Delaware Life	Form: Owner Web: No Phone: Owner or Agent Email: Owner or Agent	No
EquiTrust	Form: Owner Web: No Phone: No Email: No	No

Farmers	Form: Owner Web: No Phone: Owner, Agent or IMO Email: No	Pending Verification
Fidelity & Guaranty	Form: Owner Web: Owner Phone: Owner Email: No	Yes Confirmation is mailed to the agent
GBU	Form: Owner Web: No Phone: Owner Email: Owner, Agent or IMO	No
Global Atlantic	Form: Owner Web: No Phone: Owner, Agent or IMO Email: No	No
Guaranty Income Life	Form: No, will accept LOI Web: No Phone: Owner, Agent or IMO Email: No	No
Integrity (W&S)	Form: Owner (Available in Firelight) Web: No Phone: Owner, Agent or IMO Email: No	No
Investors Heritage	Form: Owner Web: Owner or Agent Phone: Owner, Agent or IMO Email: Owner, Agent or IMO	No
Liberty Bankers	Form: Owner Web: No Phone: Owner Email: No	No
Lincoln National	Form: Owner Web: Owner or Agent Phone: Owner, Agent or IMO Email: No	No

MassMutual Ascend	Form: Owner Web: No Phone: Owner, Agent or IMO Email: No	No
Mutual of Omaha	Form: Owner Web: No Phone: Owner Email: No	No
Nassau	Form: Owner Web: No Phone: Owner, Agent or IMO Email: Owner, Agent or IMO	No
National Life Group	Form: No Web: Owner Phone: Owner, Agent, IMO Email: Owner, Agent, IMO	No
National Security Group	Form: Owner Web: No Phone: No Email: No	No
National Western Life	Form: Owner Web: No Phone: Owner Email: No	No
Nationwide	Form: Owner Web: No Phone: Owner, Agent or IMO Email: Owner, Agent or IMO	No
North American	Form: Owner (Available in Firelight) Web: Owner, Agent or IMO Phone: Owner, Agent or IMO Email: No	Agent can set up online to receive email notifications.
Oceanview	Form: Owner Web: No Phone: No Email: No	No

Oxford Life	Form: Owner Web: No Phone: No Email: No	No
Pacific Guardian Life	Form: Owner Web: Agent or IMO Phone: Owner Email: No	Yes Confirmation is mailed to the agent
Pacific Life	Form: Owner Web: No Phone: Owner or Agent (if authorization form on file) Email: Owner or Agent	Agent can set up online to receive email notifications.
Penn Mutual	Form: Owner Web: No Phone: Owner, Agent or IMO Email: Owner, Agent or IMO	No
Protective	Form: Owner Web: No Phone: Owner or Agent (if authorization form on file) Email: Owner or Agent	No
Prudential	Form: Owner Web: No Phone: Owner or Agent Email: No	Yes Confirmation is emailed to the agent
Reliance Standard	Form: Owner Web: No Phone: Owner Email: No	No
Royal Neighbors	Form: Owner Web: No Phone: Owner, Agent or IMO Email: No	No
Sagicor	Form: Owner Web: No Phone: Owner, Agent or IMO Email: No	No

Securian	Form: Owner Web: No Phone: Owner, Agent or IMO Email: No	No
Security Benefit	Form: Owner Web: Owner, Agent or IMO Phone: Owner, Agent or IMO (if authorization form on file) Email: Owner, Agent or IMO (if authorization form on file)	No
Sentinel	Form: Owner Web: No Phone: Owner or Agent Email: Owner or Agent	No
SILAC	Form: Owner Web: No Phone: No Email: No	Yes Confirmation is emailed to the agent
Symetra	Form: Owner Web: No Phone: Owner or Agent Email: No	No
The Standard	Form: Owner Web: No Phone: Owner or Agent Email: No	No